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March 26, 2020

To Our Valued Customers:

We are living in unprecedented times, and we hope that you all are taking the proper precautions to ensure your own safety as well as those of your families. We also want to give you an update on how EPG Companies is doing our part to protect our customers and our employees during the COVID-19 pandemic.

As you may be aware, several states throughout the United States have issued "Stay-at-Home" orders restricting businesses from operating unless they qualify as essential. EPG Companies is considered an essential supplier and is doing all that we can to comply with - and even beyond - these instructions to ensure safety and health of our customers and our employees. Even with these orders, EPG Companies is still open and able to conduct normal operations, providing you with equipment, parts and service that you need.

How is EPG Companies altering its operations to ensure that we can continue to serve you?

- Social distancing is being strictly enforced at both our locations for employees reporting to our facilities. All employees are maintaining at least a 6-foot distance from one another.
- Shared surfaces are being cleaned and sanitized daily and sanitizing chemicals are being provided throughout all our facilities.
- The inside of both our locations have been closed to public traffic. Order pickups can still be conducted by calling ahead. We can arrange pickup of your order outside our facility at a predetermined location, minimizing the need for you to interact with our staff in person.

Though some of our methods may have changed, our commitment to our customers remains strong. You may experience some difference in how our phone calls are conducted or in how orders are processed due to these unusual circumstances, but we will do all that we can to remain operational as long as it doesn't jeopardize anyone's safety. We appreciate your patience and partnership during this time.

We encourage all of our customers to follow the guidelines of federal and local governments, and please take this event seriously. By working together (but staying apart), we will overcome this challenging time and move forward into a brighter future!

Stay safe,

EPG COMPANIES

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